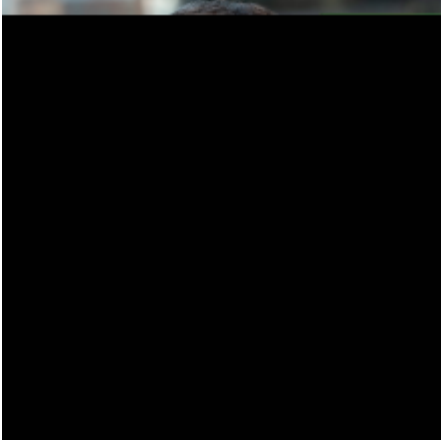


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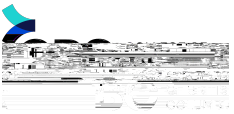
I have been in my new role as the College's registrar and CEO for just a few months, and I am grateful to have received a warm welcome, both from within the College and from our health-care partners.

As an emergency room physician for many years, I am first and foremost a clinician. I am bringing that perspective to this role, which includes both a deep appreciation for the needs of patients in our province, and a genuine understanding of the complex challenges that registrants face trying to meet those needs.

The College plays an important role in health care, directly by regulating physicians and surgeons, but also through participation in conversations about health-care delivery in the province. My priorities in this role are to continue the positive work that the College is doing in a number of key areas.

The College has made progress in the last couple of years to address the Indigenous-specific racism that exists in our health-care system, including introducing the *Indigenous Cultural Safety, Cultural Humility and Anti-racism*

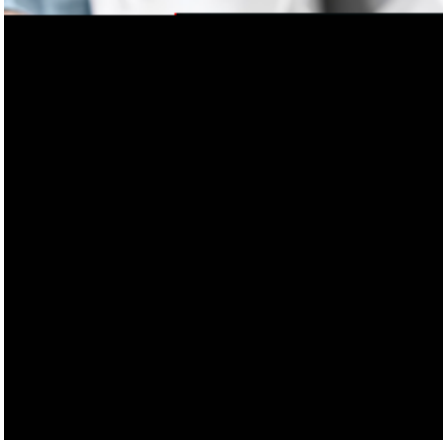
practice standard in 2022 and completing the complaints process review in 2023. I believe it is critical to continue building on this work, with guidance from Indigenous communities and provincial leadership. We know that we need to develop a deep understanding of the barriers that Indigenous people face when accessing the services of the College, and to take action to break down those barriers. We also know that we need to bring Indigenous voices into leadership positions and committee positions at the College.



ou can listen to the first episode of Connecting the Dots below.

Patrick Rowe, MD, CCFP (EM), FCFP
Registrar and CEO

Comments on this or any other article published in the College Connector can be submitted to the communications and public affairs department at communications@cpsbc.ca.



Registrants are reminded that as of February 1, 2024, only Forms 4.1 and 4.2 are valid for involuntary detentions, and involuntary detentions authorized with a Form 4 are no longer legal unless the Form 4 was signed prior to February 1, 2024.

Health authorities are responsible for implementing this change and ensuring that only the new Forms 4.1 and 4.2 are used by all those authorized to complete the forms (physicians and nurse



This introduced key changes including: allowing nurse practitioners to complete Form 4.1 to authorize 48-hour involuntary detention of patients; requiring the forms to be approved by a *Mental Health Act* director or delegate; requiring that the exact date and time of the director or delegate's approval be noted and observed as the starting time of the period of involuntary detention; and revising the language of the forms to be person- and patient-centred, culturally safe, trauma informed, gender affirming, and recovery oriented.

A one-year transition period began on February 1, 2023, during which time Form 4 remained legally valid along with Forms 4.1 and 4.2. As a final step, on November 29, 2023, the Order in Council (OIC) for the transition period and Form 4 repeal was approved.



Communicating with colleagues using current contact information



Communication between colleagues and other members of a care team is integral to ensuring patient well being. Some registrants have recently reported difficulties in reaching colleagues because of missing, inadequate or out of date contact information in the College's online registrant directory.

In some cases, registrants have not provided the College with a phone number or fax number, making it difficult to facilitate referrals. The College recently sent an email to registrants on behalf of Doctors of Family Doctors and Consultant Specialists of asking them to provide an up to date fax number to facilitate the referral consultation process while a province wide digital solution is being developed.

In other cases, registrant offices store outdated contact information in their MR and fail to verify it in the College's online registrant directory, which is dynamic and updated in real time.



The College reminds registrants to keep their contact information current and ensure it is effective in enabling contact between colleagues. Registrants should not be using their division of family practice office as their primary business address. Likewise, providing a general hospital phone number may make it challenging to locate a colleague and cause delays in facilitating a timely referral.

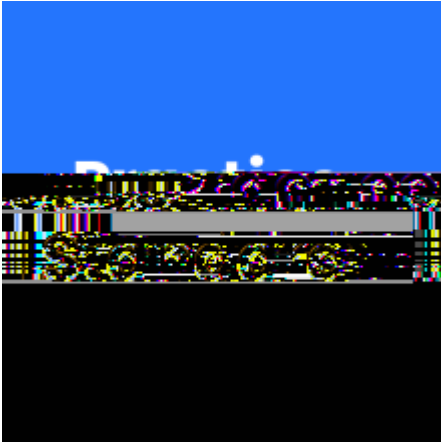
Updates to contact information, including a business address, phone number, or fax number, can be easily made by logging in to the College's [registrant portal](#). Medical office assistants, colleagues, and patients should expect to find accurate and complete contact information in the registrant directory on the College website.

Keeping EMRs current

Medical offices that store registrant contact information in an EMR can request a free Excel version of the College's registrant directory once per year. To request an annual copy, contact the College via phone or email at inquiries@cpsbc.ca.



Navigating the patient–registrant relationship: responsibilities for dismissing inactive patients



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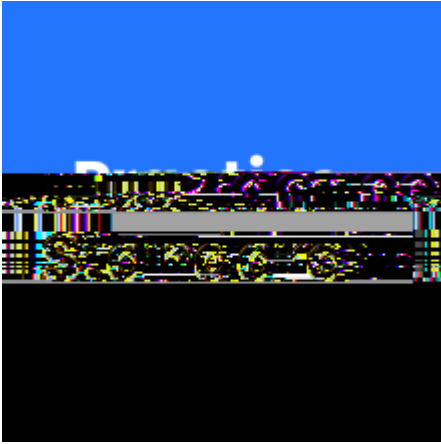
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Medical records management: obtaining patient consent to transfer records



The College has recently received questions from registrants regarding the requirement for patient consent prior to transferring a medical record. The College's [Medical Records Management](#) practice standard clarifies expectations.

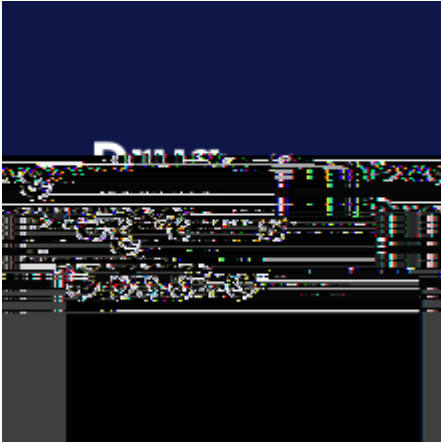
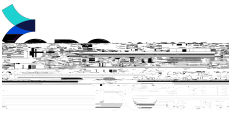
As per the practice standard, registrants may transfer original medical records to another registrant, bonded record retention facility, public hospital, or health authority within Canada if the receiving registrant,



medical record as this is implied.

Registrants are expected to notify their patients that their records are being moved and provide them with the option to remain in the practice. The College does not set out a time frame to wait for a response before transferring patient records and would leave this to a registrant's best judgement based on their unique circumstances.

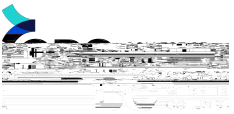
Questions regarding this article can be directed to communications@cpsbc.ca.



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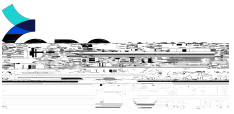
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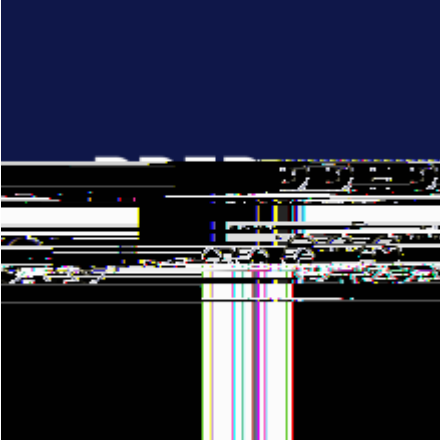
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Seeking two part-time peer assessors for family practice assessments



The College's Physician Practice Enhancement Program is currently seeking two part-time peer assessors to conduct family practice assessments and promote quality improvement in family practice.

General duties

Under the direction of the deputy registrar and the program director, the peer assessors will be responsible for fulfilling the mandate of the Physician Practice Enhancement Program (PPEP) to assist in the development of family practice specialists and promote quality improvement in medical practice. This includes reviewing and reporting on family practice standards and procedures, and in accordance with the Bylaws of the College of Physicians and Surgeons of British Columbia, the Professions Act, RSBC 1996, c.183.

Deliverables

- Work part-time (minimum seven hours per week) to conduct peer assessments
- Conduct a combination of remote and onsite peer assessments through

Key attributes

- Exceptional interpersonal communication skills, including the ability to work effectively in a team environment.
- Understand best practices, and have up-to-date knowledge on clinical medicine and familiarity working in a multi-physician clinic setting.

Qualifications

- A specialist in family medicine.

PTSD variety of information sources



- [Posttraumatic stress disorder \(PTSD\)](#) EBSCO, Jan 2024.
- [Clinical overview: posttraumatic stress disorder](#) Elsevier, Nov 2023.

These audio lectures below may be of interest (first-time users, set up these AudioDigest account):

- [Post-traumatic stress disorder and the trauma helpline](#) (General Surgery). J. F. Feb 2024.
- [A trauma-informed approach to substance use](#) (Psychiatry). E. Zarse. Mar,
- [Management of posttraumatic stress disorder and related conditions](#) (Psychiatry). H. F. Dec 2022.

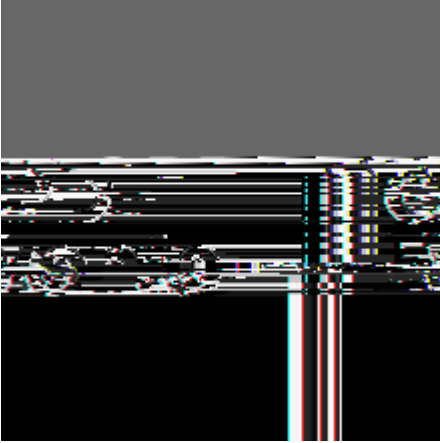
Recent PTSD-related ebooks available via the library include:

- [Looking At Trauma: A Tool Kit For Health Care Providers](#) Penn State University Press
- [Childhood trauma and resilience: a practical guide](#) American Academy of Pediatrics, 2021.
- [The art and science of compassionate care: A practical guide](#). Springer

For support with use of the resources above or to pose information requests, please [reach out to the library](#). A summary of library services and resources can be found on the [library website](#).



CPD events



Medical Record Keeping for Physicians

Wednesday, April 24, 2024

[Learn more](#)

Wednesday, June 5, 2024

[Learn more](#)