Committee reports

The chairs of each of the College's committees are required by statute to submit a written report of their speci c activities and accomplishments to the Board. These reports can be viewed on the _____

Our mission

Serving the public by regulating physicians and surgeons

Our mandate

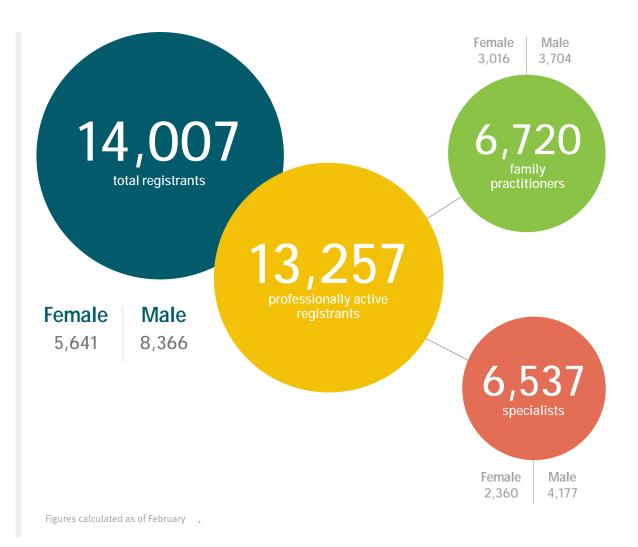
The College of Physicians and Surgeons of British Columbia regulates the practice of medicine under the authority of provinlege of(lu)1

While the College took no position on how health regulators should "right size" to reduce the number of colleges, it did put forward a joint recommendation to amalgamate with the College of Podiatric Surgeons of

The College has legislated registration requirements that must be met before a physician can obtain a licence to practise medicine in British Columbia. Before making a decision, the College carefully reviews a physician's education, training, and relevant practice experience, as well as any outstanding investigations, disciplinary actions or restrictions from other jurisdictions, to ensure that only quali ed, competent and ethical physicians are granted registration. The College also administers the *Criminal Records Review Act*, which provides that a criminal record check must be completed by all registrants of the College.

Applicants who meet all of the requirements of the full class of registration may begin independent medical practice within their scope anywhere in the province.

The College welcomes applications from physicians who have obtained their medical degree in another country. International medical graduates (IMGs) are o en registered in the provisional class of licence as an interim step so that they can apply their knowledge and skill to the care of patients while under sponsorship by a health authority and supervision by another quali ed physician. To advance to the full class of registration, physicians in the provisional class must complete Canadian qualifying exams, or they may be eligible to participate in a comprehensive workplace assessment within a speci ed period of time.



Country Canada South Africa United Kingdom India Ireland United States Iran Australia Nigeria Pakistan China	F 10 10 10 100	M , 10 10 10	Total , 10 10 10 10	Country Netherlands Singapore Turkey Uganda Zimbabwe Belgium Cayman Islands Syrian Arab Republic Aruba Austria Saint Vincent and Grenadines	f 10 10	M	Total
Poland				Sudan			
Grenada	40	40		Chile		40	
Netherlands Antilles Egypt	10 10	10		Serbia and Montenegro Spain		10	
Russia		10		Viet Nam	10		
Dominica	10			Belarus		10	
Germany	100	10		Bosnia and Herzegovina			
Saint Kitts and Nevis	10			Democratic Republic of the Congo	10		
Romania				France			
New Zealand	10	10	10	Italy Kenya			
Iraq Philippines	10	10	10	Montserrat	10		
Other*	10	10	ILI	Republic of Korea	111		
Libya	10			Senegal			
Ukraine	10	100		Trinidad and Tobago		10	
Saudi Arabia		10	10	Croatia			
Bulgaria		10	10	Ghana	10		
Jamaica		10	10	Croatia			
Argentina	Croatia		10				
Bangladesh			10				
Brazil			10				
Antigua and Barbuda			10 160				
Mexico Colombia			10				
Czech Republic			10				
Israel			10				
Taiwan			10				
Hungary							

of Korea

Geographic distribution of professionally active registrants

	Family practitioners	Specialists	Total
District 1 Vancouver Island, South	757	664	1,421
District 2 Vancouver Island, Central and Northern	645	351	996
District 3 Vancouver and surrounding area	1,872	2,801	4,673
District 4 Fraser	1,746	1,465	3,211
District 5 Thompson-Okanagan	820	714	1,534
District 6 Kootenays	265	113	378
District 7 Northern	487	207	694
Other*	128	222	350
Grand total	6,720	6,537	13,257

^{*} Other includes registrants with multiple or out-of-province addresses, such that an electoral district could not be determined.

Figures calculated as of February ,



Specialties of professionally active registrants

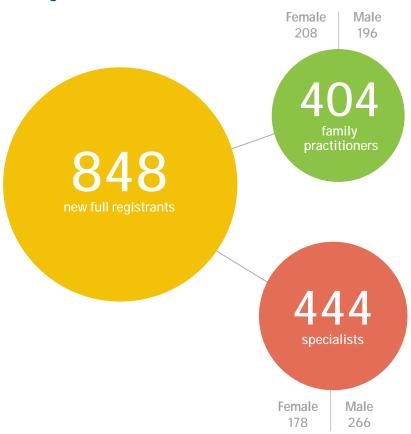
	F	M	Total		F
Anatomical Pathology			10.10	Pediatrics	10
Anesthesiology	1010	10	10 10	Physical Medicine and Rehabilitation	1
Cardiac Surgery	10 10	10		Plastic Surgery	
Cardiology	10	"		Psychiatry	
Cardiotogy Cardiothoracic Surgery	111	1□	10	Public Health and Preventive Medicine	
Cardiovascular and Thoracic Surgery		10	10	Radiation Oncology	
Child and Adolescent Psychiatry	10		10	Rheumatology	10
Clinical Immunology	111	10	10	Therapeutic Radiology	ILI
Community Medicine		10	10	Urology	10
,		ILI		37	1LI
Dermatology		10	1□ 1∏	Vascular Surgery	
Developmental Pediatrics	10	1□	ILI		
Diagnostic Radiology	III.		1		
Emergency Medicine		10	1□		
Endocrinology and Metabolism	4□	10	ILI		
General Pathology	10	40			
General Surgery	4□	10			
Hematological Pathology	10	10			
Hematology	10				
Internal Medicine	1010				
Medical Biochemistry	_		1111		
Medical Genetics	10	_	10		
Medical Microbiology	10_	10	_		
Medical Oncology	10		_10		
Neurology	10	10	10 10		
Neuropathology	10	_			
Neurosurgery	10	10	_		
Nuclear Medicine	10		10		
Obstetrics and Gynecology	10	10			
Occupational Medicine					
Ophthalmology		10	10		
Orthopedic Surgery					
Other*		10, 10	1Ц,		
Otolaryngology	10		10 10		
 Head and Neck Surgery 					

10 cpsbc.ca

Total

310

New registrants



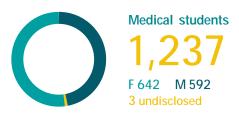
Female Male 50 46

Female Male 23 24

Female Male 514 1,204 For the purposes of the Annual Report, an international medical graduate is determined by the jurisdiction where the medical degree was obtained, not by country of birth. Male Female 894 1,388

251







Figures calculated as of February,

HEALTH PROFESSIONS REVIEW BOARD (HPRB) Registration matters

reviewable registration decisions issued by the Registration Committee

applications for review of a decision by the Registration Committee were led

applications for review of a decision by the Registration Committee were dismissed

Note: A dismissal includes applications voluntarily withdrawn by the applicant and applications formally dismissed by the HPRB.

The College received the following nal decisions from the HPRB with respect to Registration Committee matters:

applications for review of a decision by the Registration Committee were con rmed

application for review of a decision by the Registration Committee returned for reconsideration

Pursuant to the *Health Professions Act*, a registrant or an individual seeking to become a registrant may apply to the HPRB for a review of a decision of the Registration Committee (reviewable registration decisions) within days of the day on which written notice of the decision was delivered.

All of the decisions made by the HPRB can be found at www.hprb.gov.bc.ca.

Addressing patient concerns

Safeguarding the public is the mandate of the College. The comprehensive review of each complaint led with the College ensures a just and fair process for patients and physicians involved in complaints proceedings. Every complaint led with the College is reviewed by the Inquiry Committee comprised of physicians and members of the public.

Through its investigation, the Inquiry Committee determines the best means to conclude the matter in the public interest. If the Inquiry Committee is critical of the physician, the *Health Professions Act* provides three options for resolution depending on the seriousness of the concern:

- Informal resolution through correspondence, interviews, and/or educational activities
- . Formal consequences, short of discipline, including reprimands and practice restrictions
- Referral to the registrar with direction to issue a citation and begin disciplinary proceedings

The majority of complaints that prompt the issuing of a citation are ultimately resolved through consent orders. If a consent resolution is not possible, the matter proceeds to a hearing before the Discipline Committee.

Themes of complaints:

Clinical

- Over or under prescribing medication
- Incorrect diagnosis that may put a patient at risk
- Failure to perform a physical examination

Conduct

- Inappropriate communication and rudeness
- Undue delay in transferring medical records or completing reports

Boundary violations

- Inadequate conduct during a sensitive exam
- Inappropriate social or business relationship with a patient

An overview of the process for ling a complaint against a physician is available in nine languages and can be found on the College website.

Complaints opened

993

Clinical 432

Conduct 42

Boundary 1'

Other 124

)(a) &

)(b) &

Addressing patient concerns

By subcategory	1,074	By disposition
Clinical	448	No (or very minor) criticism
Diagnosis Prescribing		Criticism
Consent	10	Advice/written criticism
Surgical complication Case management		
Other complication	10	
Documentation		
Conduct Communication	481 1⊓	
Breach of con dentiality	10	
Conflict of interest		
Medical records and third party medical reports Practice management		
Advertising Conduct – other concern	1∏1∏	
Discrimination/access to care	10 10	
Boundary	22	
Spoken/written communication Physical contact	10 10	
Boundary – other concern	10	
Other	123	
Duty to report registrant Criminal/quasi-criminal	10	
Review of practice	_	
Breach of undertakings	10	

1,074

556 436

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Addressing patient concerns

HEALTH PROFESSIONS REVIEW BOARD Complaint matters

700 reviewable complaint decisions

applications for review of a complaint decision

applications for review of a delay in the completion of the investigation

Note: As per the *Health Professions Act*, all complaint parties are permitted to le a delay application when the investigation exceeds days.

The College received the following nal decisions from the HPRB with respect to Inquiry Committee matters:

con rmations of the Inquiry Committee disposition

dismissals of an application for review of an Inquiry Committee disposition

Note: A dismissal includes applications voluntarily withdrawn by the applicant and applications formally dismissed by the HPRB.

remittals back to the Inquiry Committee for reconsideration

applications for review of a delay in the completion of the investigation concluded with order to complete investigation by a speci c date

Pursuant to the *Health Professions Act*, a complainant has the right to take complaint dispositions of the Inquiry Committee to the HPRB within days of the day on which written notice of the disposition is delivered to the complainant for two reasons:

1) if they wish to appeal the decision of the Inquiry Committee (reviewable IC dispositions);) if the Inquiry Committee does not conclude the complaint within a legislated time frame (delayed investigation notices).

All of the decisions made by the HPRB can be found at www.hprb.gov.bc.ca.

Unlawful practice

The College's public protection mandate includes ensuring that people who are not registered or licensed with the College do not provide any service or treatment that is considered the "practice of medicine."

In $\ 1\ \square$ / , the College successfully obtained a Courtordered injunction against the following unlawful practitioner:

• Mr. Mehran Ghoreishi

Additionally, the College successfully petitioned the Court for a nding of contempt against the following unlawful practitioners:

- Ms. Maria Ezzati
- Ms. Rajdeep Kaur Khakh

For more details, see the <u>full report on unlawful</u> practice.

Finally, the College is involved in court proceedings concerning the constitutionality of subsection 12.1(1) of the *Health Professions Act*. This provision prohibits non-registrants from using titles to describe their work that the minister of health has prescribed for the exclusive use by registrants of a regulatory college. The College of Midwives of BC commenced the proceedings in the Supreme Court of British Columbia, which ruled in October 1 the provision to be of no force or e ect. The College appeared in the proceedings as an intervenor party. The case is now on appeal, and the College is again an intervenor.

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Ensuring physician competence

Physician Practice Enhancement Program



All BC physicians who provide community-based care in private o 'ces or multi-physician clinics, or who work as long- and short-term locums, will participate in the Physician Practice Enhancement Program (PPEP) at some point in their career. During a PPEP assessment, a physician may be required to participate in ve assessment components:

- peer practice assessment of recorded care
- multi-source feedback assessment
- review of their PharmaNet prescribing pro le
- o \ce assessment
- physician interview with feedback and coaching

PPEP assessments provide external evaluation using multiple measures to assess performance, knowledge, and skills, as well as initial educational support for physicians to ensure they meet appropriate and current standards of practice throughout their professional lives.

Geographic distribution of practice assessments

	Family practitioners	Specialists	Total
District 1 Vancouver Island, South	69	29	98
District 2 Vancouver Island, Central and Northern	54	3	57
District 3 Vancouver and surrounding area	171	43	214
District 4 Fraser	127	33	160
District 5 Thompson-Okanagan	49	24	73
District 6 Kootenays	20	1	21
District 7 Northern	24	3	27
Grand total	514	136	650

Physician O ce Medical Device Reprocessing Assessments

The College's Physician Once Medical Device Reprocessing Assessments (POMDRA) initiative proactively assesses the reprocessing of reusable semi-critical and/or critical medical devices in community-based physician once and provides support and education to physicians and once stapes on they can continue to provide safe care to their patients.

POMDRA is based on the requirements outlined in the Ministry of Health's *Best Practices for Cleaning, Disinfection and Sterilization for Critical and Semi-Critical Medical Devices*(111) and the Canadian Standards Association (CSA) medical device reprocessing standard. POMDRA applies to physicians who practise in a community-based setting whether in a solo once or multi-physician clinic. It does not apply to clinical onces or outpatient clinics an iliated with a health authority or hospital, which have their own evaluation processes.

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Ensuring physician competence

Accreditation programs

The College administers two programs that accredit all of BC's diagnostic and private medical/surgical facilities. The College's accreditation programs establish accreditation and performance standards, procedures and guidelines to ensure the delivery of high-quality health system services.

Diagnostic Accreditation Program

The Diagnostic Accreditation Program has accreditation programs covering diagnostic imaging, laboratory medicine, neurodiagnostic services, pulmonary function and polysomnography.

400 private diagnostic facilities operate in BC*

293 public diagnostic facilities operate in BC*

site surveys were completed

initial assessments were performed for new facilities

9 assessments were performed for facilities that relocated

Non-Hospital Medical and Surgical Facilities Accreditation Program

The Non-Hospital Medical and Surgical Facilities Accreditation Program accredits private medical/surgical facilities across the province.

new private medical/surgical facilities opened

2 private medical/surgical facilities closed

private medical/surgical facilities operate in BC*

private medical/surgical facilities were accredited as part of their four-year accreditation cycle or focused visit

11 received four-year terms

2 received four-year terms with focused assessments during the cycle

physicians are authorized by the College to provide medical services in one or more private medical/surgical facilities*

Collaborating with key health partners

BC Public Advisory Network

The BC Public Advisory Network (BC-PAN) is a new multi-college initiative formed to encourage more comprehensive and meaningful public engagement on important issues related to health-care regulation in BC.

Eleven public advisors participated in two meetings during the BC-PAN's pilot phase, which ran from March





Collaborating with key health partners

Meet and greet with members of the legislative assembly

On May , 10, Dr. Heidi Oetter, registrar and CEO, and Dr. Patrick Rowe, Board president, hosted the second annual breakfast meet and greet for members of the legislative assembly in Victoria. Following an introduction from Minister of Health Adrian Dix,

Guiding the profession

Developing practice standards and professional guidelines

The College is committed to sharing information and consulting widely with stakeholders on matters of mutual interest and importance. In $\ \square\ /$, the College engaged numerous stakeholders in the development and ongoing review of various practice standards and professional guidelines.

Consultation

Consulting with registrants during the development of new or revised practice standards provides insight into various perspectives on speciet issues, including how to operationalize standards in a clinical setting.

Bringing the patient's voice to the consultation process assists the College in developing public resources to further clarify expectations contained in practice standards.

Standard revisions

The following new or revised practice standards were approved by the Board and published on the College website:

- Advertising and Communication with the Public
- Blood-borne Viruses in Registrants
- Cannabis for Medical Purposes
- Charging for Uninsured Services
- Independent Medical Examinations
- Medical Records, Data Stewardship and Confidentiality of Personal Health Information
- Physical Examinations and Procedures
- Primary Care Provision in Walk-in, Urgent Care and Multi-physician Clinics
- Promotion and Sale of Medical Supplies and Devices
- Reporting a Child in Need of Protection

Guiding the profession

2019 Education Day

This year's Education Day theme was Non nocere: useful ideas and initiatives in the cause of patient safety.

The College was pleased to welcome Dr. Bryan Sexton from the Duke Center for Healthcare Safety and Quality who introduced practical yet e ective ways for busy health-care workers to build resilience in order to deliver safe and high-quality care. The 10 event also featured patient advocate Ms. Judith John who shared personal insights on how physicians can facilitate better patient experiences. Attendees participated in interactive College case studies and chose from a ernoon workshops on caring for patients with substance-use disorders, obtaining informed consent, antibiotic resistance, and virtual solutions for physicians in rural areas.

Future learning

A er more than years of hosting successful inperson Education Day events, the College Board has decided to redirect resources to develop a comprehensive, online curriculum for registrants on regulatory topics that impact medical practice.

Library

The College library positions itself as a prime source of clinical information for practising registrants to support their e orts to remain current and competent throughout their careers. Core services are in-depth literature searches, delivery of documents, and teaching physicians to locate evidence-based medical information.

1,944 individual physicians served (excluding self-serve through the website)

11,284 total contacts between sta and registrants

1,464 literature search requests

63,000 articles delivered

16,800 ebook chapters viewed

Providing support

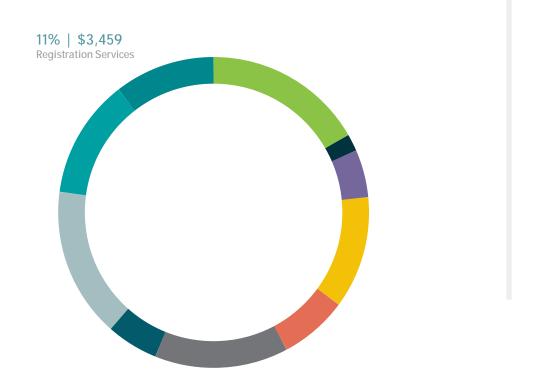
The College's contact centre receives phone and email inquiries from physicians and members of the public about the College's standards and guidelines, registration and complaints processes, physician contact information, and other related topics. The College's medical stape ers advice to physicians in all areas of practice such as ethics and professionalism, and statutory compliance.

39,662 inquiries received

Expenditures by function

(Expressed in thousands of dollars)

Note: Allocations of expenditures by function are unaudited gures.

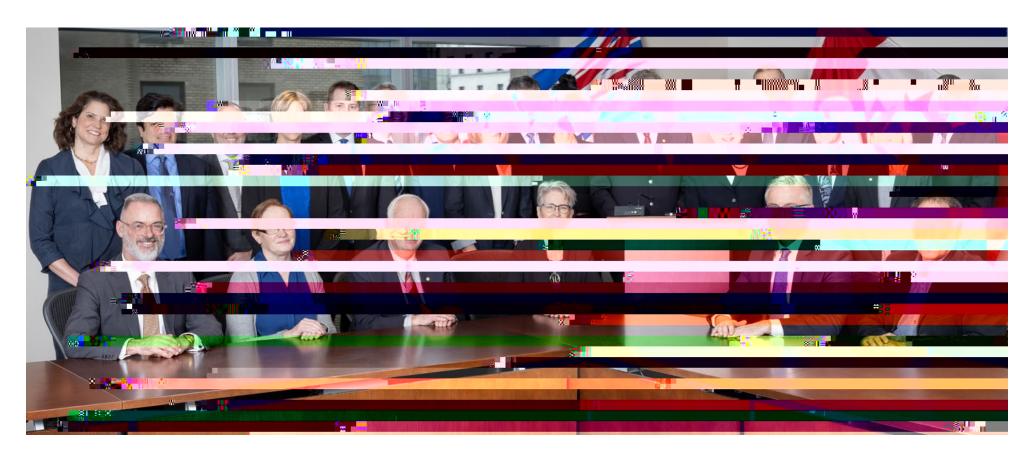


Practising good governance

College Board

The role of the College and its authority and powers are set out in the *Health Professions Act*, RSBC1 , c1 , the Regulations and the Bylaws made under the Act. A Board of peer-elected physicians and six members of the public appointed by the Ministry

Practising good governance



2019/20 College Board and Senior Management Team

Standing (le to right): Dr. C.S. Leger, Dr. G. Parhar (treasurer), Dr. M.J. Murray, Dr. A. Du Preez, Dr. J.J. Kingsley, Dr. W.D. Sanden, Dr. L.F. Dindo, Ms. C. de Bruin, Dr. P.D. Rowe, Ms. H.N. Purewal, Mr. B.C. Bell (president), Dr. H.M. Oetter (registrar and CEO), Mr. M. Epp, Dr. D.A. Unger, Ms. J.W.E. Dyson, Mr. T.T.S. Mann

Sitting (le to right): Mr. G. Keirstead, Dr. B.A. Priestman, Dr. J.G. Wilson, Ms. S.F.J. Ross, Mr. B.D. Penner, Dr. R.R. Abrahams



Practising good governance

College committees

The Board establishes standing committees made up of board members, subject matter experts and public representatives who review issues and provide guidance and direction to the Board and College states, ensuring a balanced and equitable approach to professional regulation.

Executive Committee

Mr. B.C. BellE ○>
Dr. G. ParharE
Mr. B.D. Penner, QCE >
Dr. B.A. PriestmanE
Dr. P.D. RoweE

Finance and Audit Committee

Dr. G. ParharE ○
Mr. B. Sanghera8 >
Mr. B.C. BellE >
Dr. C.S. LegerE
Ms. K. Raman >
Ms. S.F.J. RossE >
Dr. P.D. RoweE

Registration Committee

Dr. O.G. Casiro ○
Dr. M.D. Carter 8
Dr. L.F. Dindo E
Dr. A. Du Preez E
Mr. D. Goldsmith >
Ms. T. O'Grady >
Dr. I.C. Hughan ◎
Mr. B.D. Penner, QCE > ◎

Inquiry Committee Panel A

Dr. P.D. RoweE • Ms. S.F.J. RossE 8 > Ms. J. Erickson > Dr. G.A. Vaughan Dr. M.D. Carter • Ms. J. Charvat > •

Panel B

Dr. B.A. Fleming
Mr. T.T.S. MannE 8 >
Dr. B.M. Bagdan
Dr. N.P. Blair
Ms. J.N.Y. Choi>
Dr. T. Cordoni
Ms. M.C. Gordon>
Dr. M.J. McMillan
Dr. A.E. McNamara
Ms. H. Muller>
Dr. J.A. Soles

Panel D

Panel E

Dr. L.F. Dindo F 🙃

Dr. M. McCarthy

Dr. G.A. Vaughan

Mr. B.D. Penner, QCE 8 >

Dr. A.I. Sear8

Ms. C. Evans>

Panel C

Dr. B.A. PriestmanE ○
Dr. G.A. Vaughan8
Ms. K. Brooks>
Ms. J.W.E. DysonE >
Dr. R.A. Irvine
Ms. P.A. McDonald>
Dr. L.K. Wong
Ms. L. ArgatQ > ●

LEGEND

E Board member

Chair

8 Vice-chair

> Public representative

Alternate

Discipline Committee

Physician members

Dr. D.M.S. Hammello Dr. N.J. Byrne Dr. M.A. Docherty Dr. D.J. Etches

Dr. J.M.M. Turner

Public representative members

Mr. K. Bracken, QC>
Ms. J. Clarke>
Mr. W.M. Creed, FCA>
Mr. S. Gill>
Ms. V. Jenkinson>
Mr. S. Kuiack>
Mr. M.A. MacDougall>
Mr. G.R. Toews, QC>

Legal members

Ms. M. Baird, QC> Mr. H. Kushner > Ms. K.F. Nordlinger, QC> Ms. A.R. Westmacott, QC> Ms. J.P. Whittow, QC> Quality Assurance Committee
Non-Hospital Medical and
Surgical Facilities Accreditation
Program Patient Safety
Incident Review Panel

Mr. B.C. BellE •>
Dr. R.R. AbrahamsE 8

Εo

Dr. R.R. Abr>

College departments and contacts



The College has been recognized as one of BC's Top Employers since 100, and one of Canada's Top Employers since 100. As one of Canada's most respected annual awards, the Canada's Top100 Employers competition recognizes excellence in companies who provide exceptional workplaces and bene its to their employees.

CULLEGE OF PHYSIC