9:00 a.m.

7th floor boardroom, 669 Howe Street
Vancouver, BC

ATTENDANCE

Members present:

- x Dr. B.A. Priestman (President)
- x Mr. T.T.S. Mann (Vice-President)
- x Dr. C.Y.C. Nguan
- x Ms. S.F.J. Rose (virtual)
- x Dr. P.D. Rowe
- x Dr. W.D. Sanden
- x Dr. J.T. Wale
- x Mr. L. Yip

Staff present:

- x Dr. H.M. Oetter (Registrar/CEO)
- x Mr. G. Keirstead, KC (Deputy Registrar, Chief Legal Counsel)
- x Dr. M. Murray (Deputy Registrar)
- x Dr. D. Puddester (Deputy Registrar)
- x Dr. D.A. Unger (Deputy Registrar)
- x Mr. M. Epp (Chief Operating Officer)
- x Ms. C. de Bruin (Executive Director, Registration)
- x Ms. S. Prins (Director of Communications and Public Affairs)

Regrets

- x Dr. R. Abrahams
- x Dr. A. Du Preez

Recorder of minutes:

- x Ms. J. Sherle (Executive Office and Board Manager)

SUMMARY OF RESOLUTIONS AND ACTIONS DISCUSSED

Item #	Item	February 24, 2023	Resolution no.

7. Record of resolutions approved via facsimile/email

No resolutions

8. Report of the registrar

The registrar reported on the following:

- *Freedom of Information and Protection of Privacy Act* (FIPPA) Amendments

The government announced that amendments to FIPPA would go live February 1, 2023. These amendments require privacy breaches notifications to the Office of the Information and Privacy Commissioner (OIPC) as well as a Privacy Management Program (PMP) for all public bodies. With the assistance of external counsel, and in concert with other regulators, existing templates, policies and procedures of our PMP were reviewed. The College was identified as one of the stronger regulators. The Board acknowledged the director of records, information, and privacy for ensuring that the College is in compliance with the new expectations under FIPPA.

- Framework for when and how the College seeks Indigenous input

A question was raised at the last Board meeting about whether the College had a framework for when and how the College seeks Indigenous input in its regulatory work. To date, we have utilized a variety of formal and informal methods of engagement, and much of that has been based on existing relationship with the First Nations Health Authority. The College also draws on input from the BC Public Advisory Network, which includes four people who identify as Indigenous. When the College consulted during the development of the Cultural Safety, Cultural Humility and Anti-racism practice standard,

For the Associate physician acute care class, at this time, there are:

- six programs accredited (5 at Provincial Health Services Authority, 1 at Providence Health Care)
- three in progress (Fraser Health)
- one associate physician registered
- three associate physician applications in progress

It is estimated that for the remainder of 2023, there will be an additional 27 programs accredited which will employ 141 associate physicians.

The College is working with the ministry and looking at options going forward to address the primary care crisis in BC.

The Board was provided with the following registration data from March 1, 2022 to January 31, 2023:

- 954 new registrations in full and provisional classes (net new 491 after resignations)
- Last place of practice does not include BC practice, graduate residents, or practice outside of Canada.
  - 63 Alberta
  - 16 Manitoba
  - 4 New Brunswick
  - 6 Newfoundland
  - 11 Nova Scotia
  - 5 Northwest Territories
  - 54 Ontario
  - 3 Quebec
  - 13 Saskatchewan
  - 1 Yukon

Dr. Oetter opined that BC has traditionally been able to recruit from other provinces and with the recent relationship between

that is culturally safe and free of discrimination. The Board added a fourth pillar to the strategic plan

Department and Program Report to the Board

College of Physicians and Surgeons of British Columbia

Health Professions Review Board (HPRB) Matters Report to the Board
March 1, 2022 – January 31, 2023

1. Inquiry Committee (IC) Matters

Under the Health Professions Act (the "HPA"), complainants have the right to request:
1) a review of a final disposition of the Inquiry Committee, or,
2) a review of a delay in the completion of the investigation.

Between March 1, 2022 and January 31, 2023, we received 67 applications for review.

March 1, 2022 – January 31, 2023

0

[redacted]

r NB. This figure may include decisions relating to applications for review filed before the fiscal year.

2. Registration Committee (RC) Matters

Between March 1, 2022 and January 31, 2023, we received 12 applications for review of a decision made by the Registration Committee

RC Statistical Information by Year

	2022 Fiscal Year (03/01/22-01/31/23)	2021 Fiscal Year	2020 Fiscal Year	2019 Fiscal Year	2018 Fiscal Year	2017 Fiscal Year

r NB. This figure may include decisions relating to applications for review filed before the fiscal year.

Department and Program Report to the Board

College of Physicians and Surgeons of British Columbia

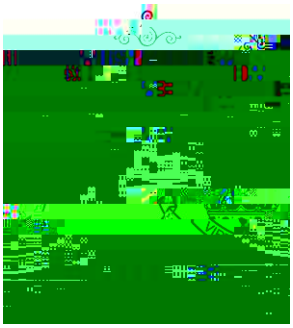
Inquiry Committee: Final Decisions	
o HPRB confirmed Inquiry Committee disposition o "Stage 1" hearing (Review of record and submissions from complainant) ƒ 32 = Panel D ƒ 2 = Panel C ƒ 3 = Panel B ƒ 1 = Panel A o "Stage 2" hearing (Review of record and submissions from complainant, College and Registrant) ƒ 1 = Panel C ƒ 1 = Panel B ƒ 3 = Panel A o HPRB matters sent back to Inquiry Committee for reconsideration ƒ 3 = Panel B ƒ 2 = Panel A o 6 = Dismissed or withdrawn o 5 = Application for an extension of time denied	59r

From March 1, 2022 to January 31, 2023, the HPRB issued 1 decision relating to Registration Committee matters.

Registration Committee: Final Decisions	
o Registration Committee decision confirmed by HPRB	1r

Lauren Riva

r NB. This figure may include decisions relating to applications for review filed before the fiscal year.



Complaints and Practice Investigations Department
Report to the Board

College of Physicians and Surgeons of British Columbia

Inquiry Committees t Panels B-E

COMMITTEE REPORT TO THE BOARD

College of Physicians and Surgeons of British Columbia

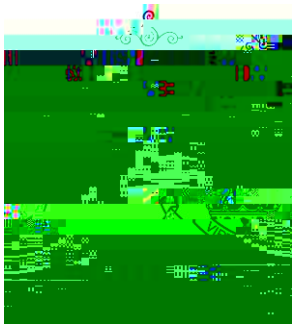
Inquiry Committee – Panel B

December 12, 2022

Committee Chair: T. Mann, Ms. M. Casavant, Ms. L. Shore, Ms. L.

Overview/Summary

- 16 files naming 22 physicians and 1 podiatrist; 15 concluded
- 15 of 22 physicians concluded with criticism
-



K D D / d d Z W K Z d d K d , K

} o o P } (W Z Ç •]] v • v ^ µ Œ P } v • } (

/ v ‹ µ] Œ Ç } u ı U W] š š o

u Œ í ï U î ì î î

} u u] š š Z Œ ‰ Ÿ X W X t } v P

} u u] š š u u D Œ • ‹ W Œ] D } • ‹ X Ÿ t X X Ç •] W X U D } v Œ ‰ X U < X U < Œ X > Z X
D o o µ Œ ‹ U X > ~ Z ‰ }] š Œ] • š •

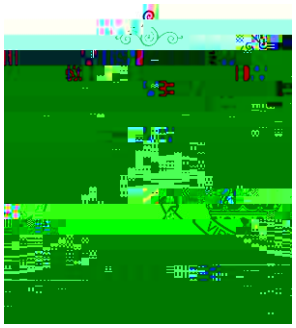
o o } u u] š š u u Œ • š š v À] š o } ŕ (Œ v • š Œ] µ š] š } v • X s /

K À Œ À] Á l ^ µ u u Œ Ç

ô ( ] o • v ô ‰ v Z Ç •]] v ŕ ‰ }] š V Œ ( ] • o š } • v o µ
ô ‰ Z Ç •]] v ŕ ‰ }] š Œ ‹ v] • š µ Á Œ ‹ š] Ÿ š]] • u
] Œ š] } v š } • l } v • v š š } Œ ‚ u o] š Ÿ Z W] • Œ ‰ } (•] ‹ š] } v ‹ š ‹] ò } ¬ š í • W
o î (} Œ u o µ v • Œ W š l] v P
ƒ š } Z Œ š } } o o P • š v Œ } v À Œ š] •] v P
‚ W U • š] } v ï ï ~ ð • ‰ Œ š] í] v À • š] P š] } v • W
î] v š Œ À] Á •

Œ X Ÿ X W µ • š Œ U ‰ µ š Ç Z P] • š Œ Œ U } v Z o (} (W

Œ X > X < U X t Ÿ Z v] P Œ



K D D / d d Z W K Z d d K d , K

Inquiry Committee – Panel B/C

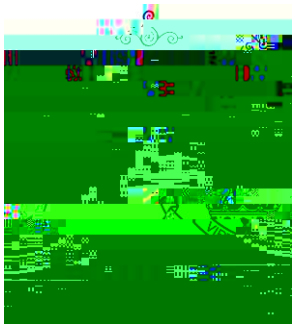
December 5, 2022

Committee Chair: Dr. L.K. Wong

Committee members: Dr. J. Wale, Dr. F. Dosser, Ms. L. Argatoff, Ms. P. McDonald

Overview/Summary

- 16 files naming 17 physicians; all concluded
- 14 of 17 physicians concluded with criticism
- Direction to seek consent to remedial disposition, Health Professions Act, section 36(1):
    - 7 for specified education:
        - 3 for education in Commtice Management of Mental Health
        - 1 for education in Safe Opioid Prescribing
    - formal undertaking
        - to follow the college practice standard Treatment of self, family members and others
    - reprimand

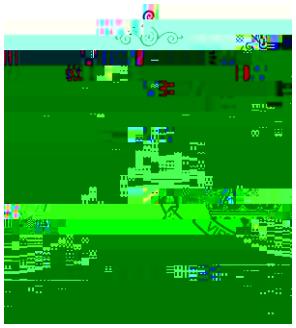


COMMITTEE REPORT TO THE BOARD

College of Physicians and Surgeons of British Columbia

/ v ‹ µ] Œ Ç } u W] švš o

Meeting date:November 18, 2022
Committee chair:



COMMITTEE REPORT TO THE BOARD

COMMITTEE REPORT TO THE BOARD

College of Physicians and Surgeons of British Columbia

Inquiry Committee Panel E

Meeting date: November 28, 2022
Committee chair: Mr. Barry D. Penner

COMMITTEE REPORT TO THE BOARD

COMMITTEE REPORT TO THE BOARD

College of Physicians and Surgeons of British Columbia

Prescription Review Panel

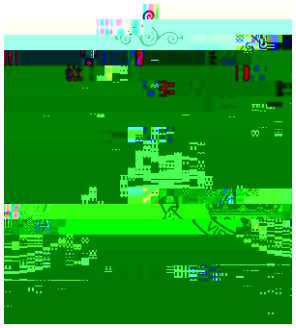
December 2, 2022

Panel Vice-chair: Mr. D. Pavan

Panel members present: Dr. W. Woodfield, Dr. A.D. Wardman, Dr. K. Haddow, Dr. P. Bach,

Focus for the Future

The panel will continue to



COMMITTEE REPORT TO THE BOARD

College of Physicians and Surgeons of British Columbia

W š] v š Z o š] } v • U W Œ } (• •] } v o ^ š v Œ • v š

February 23, 2023

Chair: Shirley Ross
Vice-Chair: Lori Carvat
Committee members: Brenda Wagner, Ronald Abrahams, Lori Charvat, Justin Kingsley, Steven Jennings, Michelle Casavant, Marg Greenwood

Overview/Summary

The PRPSE committee met on

Issues and Accomplishments

Agenda items

1. Land acknowledgement
2. o o š } } Œ Œ v Z] Œ [• Œ u Œ l •
3. Declaration of conflict of interest
4. Adoption of the agenda
5. Adoption of the minutes
6. Bill 36 update
7. Consent to Treatment practice standard
8. MAiD MD-SUMC update
9. Advertising and Communication with the Public practice standard public resource
10. eLearning modules
11. Virtual Care update
12. Next Meeting

Accomplishments

The PRPSE committee reviewed and provided feedback on the Advertising and Communication with the Public public resource, which was then published.

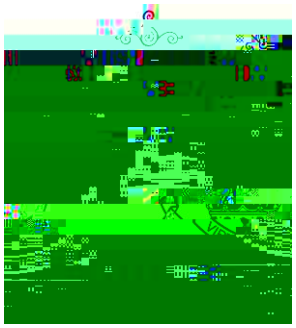
Focus for the Future

The committee will meet again on March 10, 2023.

The following will be brought to the committee at its next meeting:

- Consent to Treatment practice standard

Respectfully submitted,
Lori Carvat (Vice



PANEL REPORT TO THE BOARD (Open)

College of Physicians and Surgeons of British Columbia

W Z Ç •]] v W Œ š] v Z v u v š W v o

December 8, 2022 meeting

Panel chair: Dr. J. Kingsley

Panel members:

- x Dr. J. Kingsley (Chair)
- x Mr. T. Mann (Vice-chair)
- x Dr. F. Chan
- x Dr. K. Eva (PhD)
- x Dr. D. Haslam
- x Dr. D. Holowenko
- x Dr. C. Icton
- x Dr. B.O. Kassen
- x Dr. C. J. Kwiatkowski
- x Dr. L. Mackenzie
- x Dr. D. McLachlan
- x Dr. H. Postowski
- x Ms. J. Berry
- x Ms. A. Wainwright

Regrets:

- x Dr. I. Fadyeyeva

Others present:

- x Dr. M. Murray (Deputy Registrar)
- x Ms. N. Castro (Director, PPEP)
- x Dr. E.T. Knell (Medical Advisor)
- x Ms. M. Hendrix (Administrative Coordinator, PPEP)

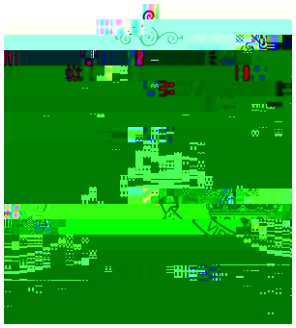
Overview/Summary

The Panel reviewed the following new business arising since its last meeting:

- x New Assessment Reviews: 0
- x Assessment Follow-up: 0
- x Office assessments & review of systemic concerns: 2
- x Chart submission review reports:
  - o Reports for discussion and action: 3
  - o Reports with further action directed: 2
  - o Reports with no further action required: 7
- x Outcome letters sent:
  - o FY 2019-2020 = 4
  - o FY 2020-2021 = 7
  - o FY 2021-2022 = 38
  - o FY 2022

- Medical advisor calls made: 3
- Referrals made to the Prescription Review Program (PRP): 2
- Resolutions passed to refer registrants to the Inquiry Committee due to practice concerns: 0

The Panel was provided with an update on the status of



COMMITTEE REPORT TO THE BOARD

College of Physicians and Surgeons of British Columbia

>] Œ } Œ] š š
November 24, 2022

Committee chair: Dr. Pavel Glaze

Committee members: Dr. A. Anzarut, Dr. C. Cheng, Dr. F. Dossa, Dr. D. Kim, Dr. U. Lee

Overview/Summary

2023-2024 Library Resource Budget review

The } u u] š š Œ À] Á š Z -ô] ì î Œ Œ Œ • Ç [µ • Œ ì î î µ P š v • µ ‰ ‰ } Œ š š Z o] proposed 2023-2024 resource budget.

2022 Library usage statistics: 6-month update

The committee reviewed library usage statistics for the first six months of 2022. š] v P š Z } o o P [• vaccination verification project redeployed staff and closed the library from March 14 through April 1, resulting in a 13% reduction in working days over these 6 months. This reduction in working days is reflected in library statistics over the first 6 months of the year with a 16% decline in total and unique patron contacts, a 12% decline in articles delivered by staff, and a 20% decline in literature searches. Self-service resources also experienced a decline, with journal articles and e-Book chapters viewed declining by 20% and 27% respectively, along with a mix of increase and decrease of usage in individual resources. It was further noted the second half of 2022 will likely also experience a statistical decline in overall usage due to reduced promotional and outreach efforts surrounding the period the new internal library ticketing system was launched and the legacy MLS Trans system decommissioned.

Update on Library Quality Improvement Plan

The committee reviewed the College libra

The committee also examined ways to promote the library, including LinkedIn for promoting the publication of an issue of Cites + Bytes, an updated Reading List, or a news item on the College web site. The library does not use Facebook or Twitter, as the College uses these platforms for public-facing information, while the library is exclusively for registrants. Committee members will continue to consider and share social media platforms that the library may be able to utilize.

Update on Indigenous Matters in the Library

The committee reviewed progress with the Indigenous Matters in the Library draft plan that was approved for further development at the previous meeting. It was noted (1) connections were being made with First Nations, Metis, and Inuit librarians across Canada, (2) the director is actively participating in the internal College effort to collect and maintain records and materials related to [illegible] collection, description in finding aids, and archiving/access, and (3) after completing further reading and research, the future intention of reaching out to other First Nations, Metis, and Inuit medical or library contacts for input on the draft plan.

Update on launch of new library ticketing system

[illegible] LibAnswers and LibConnect system was completed successfully.

Issues and Accomplishments

Agenda items

- 2023-2024 Library Resource Budget review
- 2022 Library usage statistics 6-month update
- Update on Library QI Plan
- Update on Indigenous Matters in the Library
- Update on launch of new library ticketing system

Accomplishments

- The Committee reviewed the proposed 2023-2024 Library Resource budget, the 6-month 2022 usage statistics, progress on the QI Plan, progress on Indigenous Matters in the Library, and the launch of the new library ticketing system

Focus for the Future

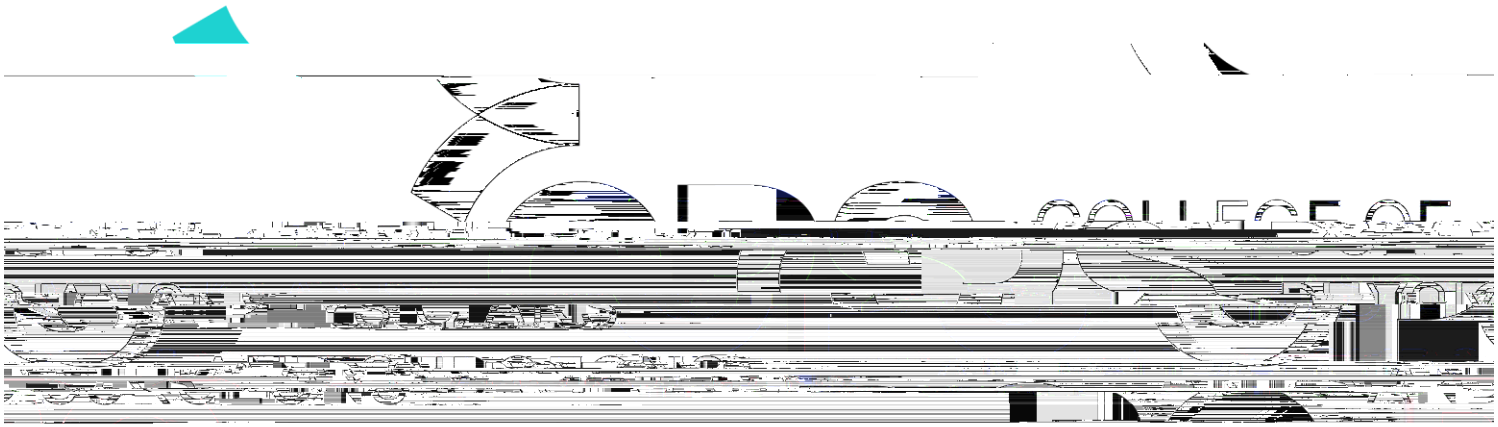
- Continue to research and create a quality improvement strategy to meet registrant needs
- Seek connections and cultivate relationships to engage and support diverse user groups.
- Integration of library resources into an EMR system using single sign-on technology.

Respectfully submitted,
Dr. Pavel Glazer, Chair

Launch of the New Brand

Susan Prins

February 24, 2023



Prepare for launch t internal

- Living the brand workshops and toolkits for the College leadership
  - Expectation that similar brand engagement sessions will roll out across the organization
- Redesign stationery
- Rebrand signage
  - Building sign
  - Elevator lobby signs
  - Meeting room mission statement signs
- Plan for internal launch event
  - Ceremonial unveiling of sign
- Intranet site

Living the brand

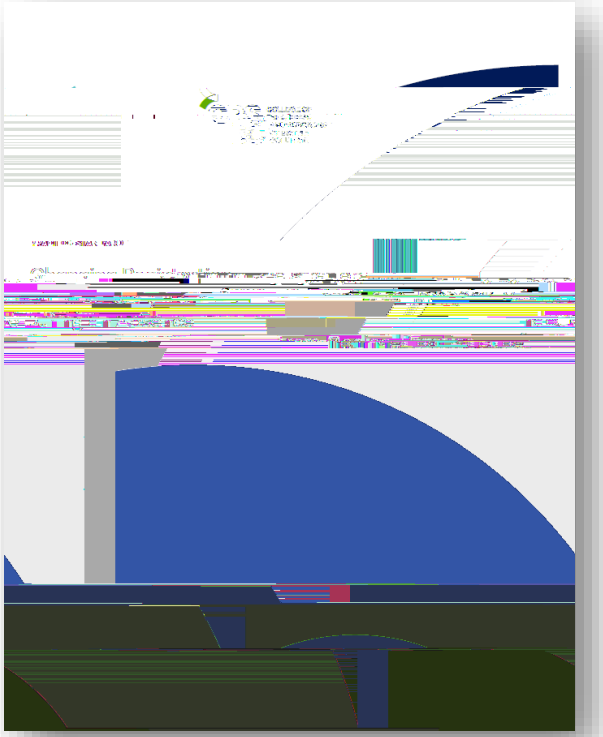
Does it reinforce our purpose to...

- Uphold public trust in physicians and surgeons
- } •] š o] À Œ } v } µ Œ ‰ Œ } u] • š } ‰ Œ } À] Y
- Confidence through competence and compassion
- / • } µ Œ ‰ ‰ Œ } Z Y
- Firm with empathy

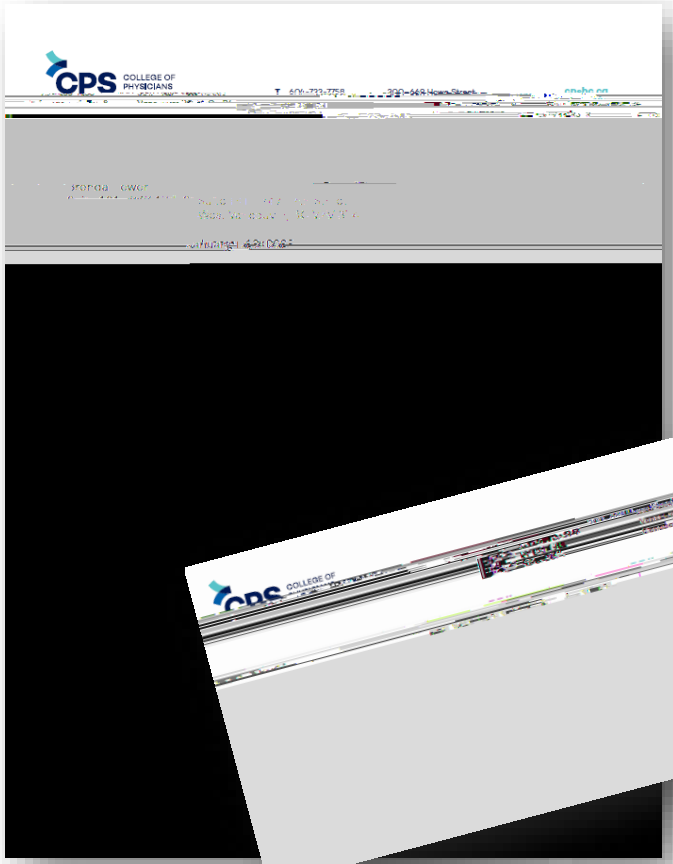
Will this action result in the College being described as...

- Evolving
- Accessible and diverse
- Ethical
- Transparent
- Dedicated

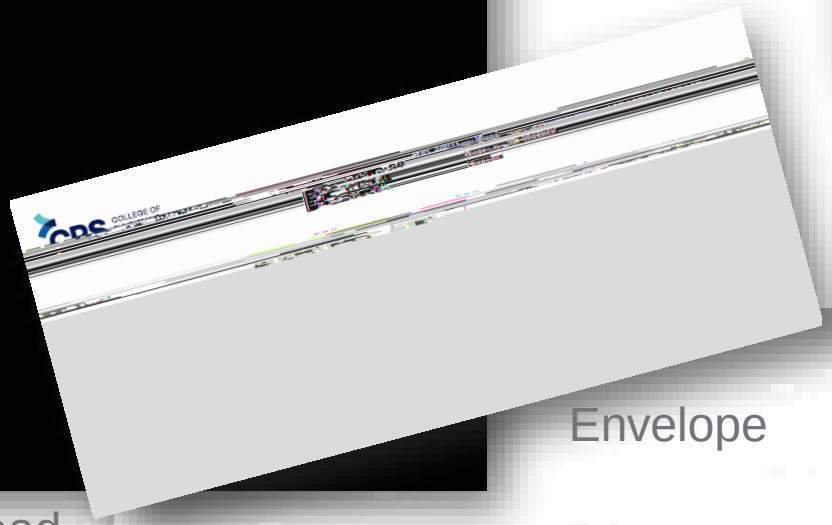
Redesigning stationery



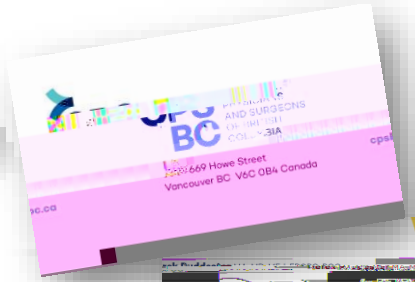
Report cover



Letterhead



Envelope



Business card

Internal launch event

Prepare for launch: external

- Rebrand our website
- Launch a dedicated page on our website which highlights our brand story
- Video
- Social media campaign
- News release
- Announcement to registrants and health partners with links to video and website

Thank you

- Questions?
- www.cpsbc.ca

@cpsbc_ca