

Understanding the assessment standard

Standard

Criterion

Criterion descriptors

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Standards

No.	Description	Reference
HH 1.0	HAND HYGIENE	
HH 1.1	The clinical office has a hand hygiene program that facilitates staff hand hygiene.	

No. Description

Appendix A

Glossary of terms

alcohol-based hand rub (ABHR) eye protection

facial protection

health-care provider

staff

hand care

program

infection

infection prevention and control